



SUN EVERYWHERE

PRIVACY POLICY

DATA SECURITY IN EASYSOLAR APP

Applies to the mobile and browser version.



1. What data we protect

In the app, we protect and guarantee the security of all data provided to us by users, including:

- data used during registration,
- data of your company and employees,
- data of your clients,
- all data regarding projects created by you,
- all reports generated by you,
- all other data that you enter in the app, for projects, in comments, etc.

2. Security measures applied to protect confidential data of app users:

- data is stored in a database located in a virtual private network, secured by a login and an encrypted password. The base is additionally protected by the firewall filtering incoming calls. Access to this network is only available to sites located in the same private network and only having the IP address of our internal internet network in the building of our office.
- All passwords are stored in an encrypted form; we use an advanced encryption algorithm.
- Communication between users and our server uses the HTTPS protocol, which uses TLS to encrypt all communications, so all data sent and received are encrypted.

3. Who has access to users data?

- Only authorized administrators inside the EasySolar company, we do not use external administration companies.
- Data administrators within our company are obliged to keep all data strictly confidential and have been trained to manage data in accordance with the best security practices.

4. Security of our servers:

- We use **Amazon Web Services**, in short AWS
- AWS is currently one of the newest and the most guarded server rooms in the world.
- Even the detailed location of the server room is a secret.
- The building is protected and closely monitored by the newest security systems.
- Buildings have alternative power sources.
- The country where the data is stored is Ireland.
- AWS has one of the most important information security certificates - ISO 27001, while meeting the Level 1 security standard in the Data Security Standards (DDS) category.
- AWS declares compliance with the provisions of Directive 95/46 / EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, which is an interpretation regarding the storage of personal data.
- More about the security of AWS servers can be found in the following link:

https://do.awsstatic.com/whitepapers/Security/AWS_Security_Best_Practices.pdf

<https://do.awsstatic.com/whitepapers/aws-security-whitepaper.pdf>

5. The external softwares we use to manage data, and data which are shared with these external apps.

- We use external apps for efficient communication with our users, in particular for mailing.
- We use the external apps for billing and invoice.
- We use the following softwares: fakturowania.pl, SendGrid and AgilCRM - all of them guarantee a very high quality of database security at the same level as the standards in our company.
- In app, we only store contact details of our users, such as: Company names, usernames, telephone numbers, e-mail addresses, addresses, payment details for our company.
- We also use an external accounting office that meets the GDPR policy. We share with this company only the invoices data of the purchase of our app.
- In external apps, we do not store data about clients or projects of our users.

6. What other data we use and for what?

- We use, anonymously for statistical purposes, average data regarding the power and quantity of generated offers, by sum up these data from specific regions or countries. The data we use are data on the percentage share of offers generated, average power values or average prices in projects. All data is averaged and they are completely anonymous, without providing specific values for individual clients or locations. The data are published in the form of reports showing the trend of development of photovoltaic

sources in given regions. Access to these statistics and averaged data is granted only to users who use the appropriate EasySolar app package or our Partners, but only after signing appropriate agreements.

7. The right to oblivion

Remember, you have the right to oblivion at any time, that is, to completely remove your data from our website. To do this, contact our technical support!